

## Press release June 12, 2020

Hello Everyone,

Here is the announcement you've been patiently waiting for:

Grantsburg Public Library Mary Ann Erickson Memorial will begin extending services to the public by appointment beginning Monday, June 22, while we prepare for further opening.

We look forward to serving you again and know you are anxious to have access to new materials. However, being that Grantsburg Library is known to be a very active community gathering space with many daily visitors and countless high-touch public areas, we will begin a very gradual approach to ensure we can manage the enthusiastic crowds and maintain a sparkly clean and safe library for you and our staff. We'll continue adding services as we're safely able to do so. We truly appreciate you understanding our efforts to ensure everyone's safety.

### **June 12-21: Keep picking up at Curbside Pickup!**

Patrons may continue to pick-up library materials by booking a curbside pickup appointment by phone or from [grantsburglibrary.org](http://grantsburglibrary.org)

**Starting Monday, June 22 you can call the library to make an appointment to come inside the library while we prepare for reopening. During this temporary, limited services opening we can safely provide these services when you visit:**

- browse for books
- pickup holds
- use a computer
- fax/copy/scan
- have an exam proctored
- use an individual study space
- pick-up tax forms

Call 715-463-2244 for an appointment slot during these days and times:

**Mon 10 AM-2 PM-** Scheduled inside visits

**Tues 3 PM-7 PM-** Curbside pickup appointments

**Thur 3 PM-7 PM-** Scheduled inside visits

**Fri 10 AM-2 PM-** Curbside pickup appointments

Library staff is available by phone: 10:00 AM - 5:00 PM, Mon, Tues, Wed, Fri, Thurs. Noon-7 PM

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### Services we CANNOT offer during this time

- **No events or programs or gatherings of any kind.** Library programs will continue to be virtual and there will be no meeting room access.
- **There will be no access to children's toys or the playhouse** during this phase. Please supervise your children at all times if they join you.
- **Please keep your visit to 30 or shorter minutes.**

### Very Important Things to Keep in Mind:

*Grantsburg Library staff will be wearing face masks to protect you. Please be courteous to our staff by wearing a face-covering too. The library will provide masks to individuals that need one. Upon entering the building please use our hand sanitizer and maintain a safe distance between other individuals not in your party.*

*Though we love seeing our youngest patrons the library is temporarily requiring each minor under the age of 16 to be supervised by an adult, maintaining one child: one adult ratio.*

Thank you for your continued support. We love our library people and cannot wait to see you! Thank you for your patience.

Cordially,

*The library staff and Board of Trustees*

## FAQS

### WHEN DOES THE SUMMER LIBRARY PROGRAM BEGIN?

Ms. Sara has been working enthusiastically on the Summer Library Program for this year! The Summer Library Program may look a bit different this year but rest assured, we've been working hard to bring you an exciting program that can be enjoyed from home. Visit [grantsburglibrary.org](http://grantsburglibrary.org) to find out more.

### HOW IS THE LIBRARY KEEPING ME SAFE DURING MY VISIT?

Cleaning will be completed by staff at the top of each hour the library is open. Staff will also do their best to sanitize all high contact areas throughout the day. You will notice that some furniture and equipment have

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been temporarily removed to help keep the library clean. We have sincerely made every effort possible to make our building as clean and safe as possible for both you and our staff.

### **WHAT ABOUT HOLDS FROM OTHER LIBRARIES?**

Currently, Northern Waters Libraries are not sharing materials. Please watch for updates.

### **CAN I RETURN MATERIALS?**

You may return materials via the outside book drop near the front entrance. The inside book drop will be inaccessible. Please take note that items will be quarantined for a minimum of 72 hours before we check them in. We will backdate the material so no fines will accrue on your account.

### **WHEN CAN I DONATE BOOKS?**

We thank you for considering us for your book donations. Right now, we are simply not able to accept any donations but please do hang on to them. We will let you know when we can accept them again.

### **HOW DO I RECEIVE THE MOST UP-TO-DATE INFORMATION ABOUT THE CHANGES AT THE LIBRARY?**

Please check the library's website for the most up-to-date information.